

A YEAR IN THE LIFE OF A CIS SITE COORDINATOR





2017 Report Card

One day at a time and over the course of a school year, Communities In Schools of Richmond keeps students in school and on track for graduation.

The ABC's of Outcome Measurement:

The CIS Model for delivering services to students is based on student outcomes for Attendance, Behavior and Course Performance goals. CIS implements a data-driven identification process combined with referrals to target students who show warning signs for straying off the graduation path. The process captures students more at risk and offers a proactive pathway for staying on course. It includes:

- Identification of students who are underserved
- Interventions targeted to students' immediate and long-term needs
- Daily and weekly monitoring of the impact of each intervention
- Modification of interventions
- Shared learning from outcomes

Real Results

During the 2017 school year, **19,253 students** were connected to resources and **2,892** students received intensive case-managed services. Among the group receiving intensive services, we tracked their ABC's:

50% of CIS students improved ATTENDANCE

74% of CIS students improved BEHAVIOR

68% of CIS students improved COURSE PERFORMANCE

87% of CIS students were promoted to the next grade

2,000 volunteers shared time with K-12 students; 370 partners supported Richmond and Henrico students; 88 students graduated from Performance Learning Centers; 43 CIS Site Coordinators worked inside 39 K-12 schools.

Communities In Schools of Richmond surrounds students with a community of support, empowering them to stay in school and achieve in life.

Letter from President and CEO

Dear CIS of Richmond Friends and Advocates:

At Communities In Schools of Richmond we ask a lot from our Site Coordinators. Across a network of 40 local Richmond and Henrico schools, they comprise a unique team of solution-focused individuals that cement a foundation for successful student interventions.

In our 2017 annual report, we walk through a *Year in the Life of a CIS Site Coordinator*. By stepping through the mechanics of a School Support Plan, we offer our regional community insight into both the planning and the evaluation activities that sandwich the programs delivered during the school year.

This process is one of the reasons that the CIS Model of Integrated Student Support is recognized as *best practice* for wrap-around services across the country. But for me, the real magic takes place when all the relationships nurtured by the CIS Site Coordinator come together to support the success of a student. They are many things to many people:

To **Principals** a Site Coordinator is a strategist, a solution seeker, a collaborator.

To **Teachers** a Site Coordinator is a first responder, a sounding board, a link to the community, and provider of classroom needs.

To **Volunteers** a Site Coordinator truly is a coordinator, a communicator and a match-maker.

To **Parents** a Site Coordinator is an advocate, an ally, a connector, a navigator and above all a partner.

To **Students** they are a safe place, a listener, a believer, a champion.

Because at the end of the day programs don't change lives, relationships do. When strategic relationships align, kids win.

Harold FitrerPresident and CEO

Pictured on this page, clockwise from top right: Dr. Danny Avula, Richmond City Health District; Principal Regina Farr, Bellevue Elementary; Matt Perry, Riverside Outfitters.







Champions for CIS: Inside Every Student is a Graduate

CIS Site Coordinators are joined by hundreds of Champions across the Richmond region to celebrate and support students. Some of these Champions are working right alongside students and others are working boldly as advocates to realize the vision that Inside Every Student is a Graduate:

Pictured on this page, clockwise from top left: Mayor Levar Stoney, City of Richmond; Nutsy, Richmond Flying Squirrels; John Murden, Kendra Murden and Lee Gregory, The Roosevelt; Coach Mike Rhoades, VCU Men's Basketball; Candace Smith, NBC12.











Spring: Needs Assessment

Understanding the needs of a school community is the first step to building a bank of resources and services for students and families. Every spring, CIS collects information from students, teachers, administrators and school staff. We ask parents and partners and people in the community about how they feel about school. Questions like:

- I feel safe at school. In my neighborhood. On my bus.
- I have an adult in my life that I can talk to and help me when needed.
- My parent came to my school this year.
- I have a close family member who is in jail.
- I have enough food to eat.
- I have missed school due to family responsibilities.
- I have attended more than one school this year.
- I like coming to school and look forward to graduating.

The annual needs assessment is a tool for CIS to collect information anonymously that will paint a picture of the community and identify gaps that CIS can address in the new school year.



Summer: Planning

As students pack up for summer break, site coordinators stay behind to plan for the new school year. Using the needs assessment results and school data, coordinators develop a School Support Plan or CIS Road Map for the upcoming year. We:

- meet with partners and providers to populate the plan
- · train as a team to review best practices
- bring in subject-matter experts who help inform our work
- practice self-care to get ready for a new year
- prepare to greet our students and welcome them back to school

Site coordinators also keep a close eye on students across our network. Some students may need to continue work with CIS from year to year. Other students may have experienced trauma or changes in circumstance and will need support from a Site Coordinator on the very first day of school.



Fall: Integrated Student Support

Back-to-School! September offers a time for Site Coordinators to reunite or meet new students and parents. We welcome volunteers and partners into schools and unpack the logistics of delivering Integrated Student Support (ISS).

School-wide services can include:

- clothing, food and school supplies closets
- attendance incentive programs and awareness campaigns
- kindergarten preparation programming
- programs focused on healthy relationships

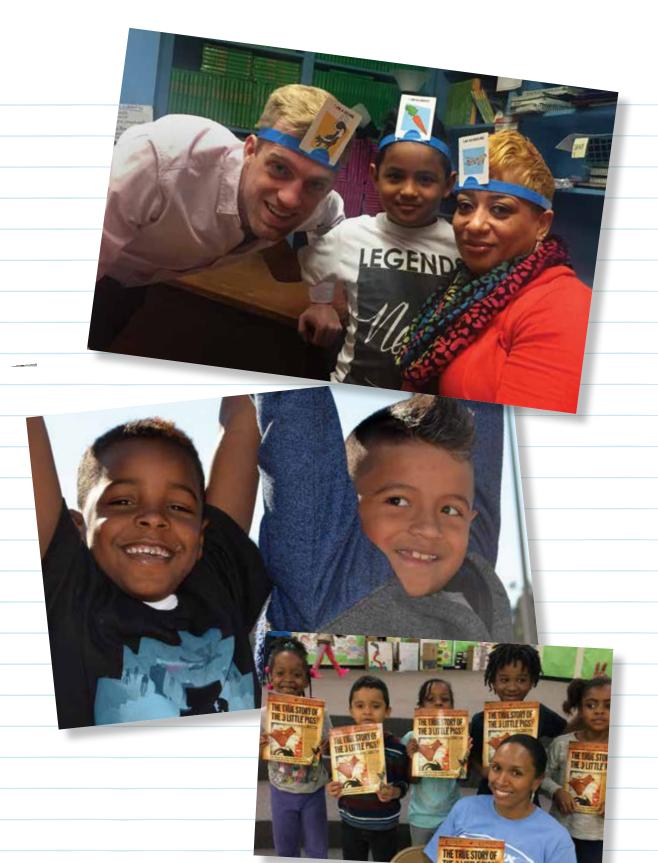
Programs for targeted groups of students may look like:

- Redirection, impulse control and modeling positive behaviors
- Grief, self-esteem, LGBTQ, substance abuse, anger management, leadership, pro-social skills, and gender specific group work
- · Physical activity like run clubs, cycling, dance, stepping and drumming

Individualized student support takes the shape of:

- · Connecting with a mentor
- Daily check-ins
- Developing agreed upon attendance, behavior or academic goals
- Outreach to parents by phone, face-to-face school meetings, home visits
- Eliminating attendance barriers to include access to food, clothing, transportation
- Acting as a liaison/advocate among school administration, teachers, social work

These three tiers of support allow site coordinators to serve the most students in a school while focusing attention on targeted students that have significant needs.



Winter: Engage, Monitor and Adjust

CIS programming is in full swing!

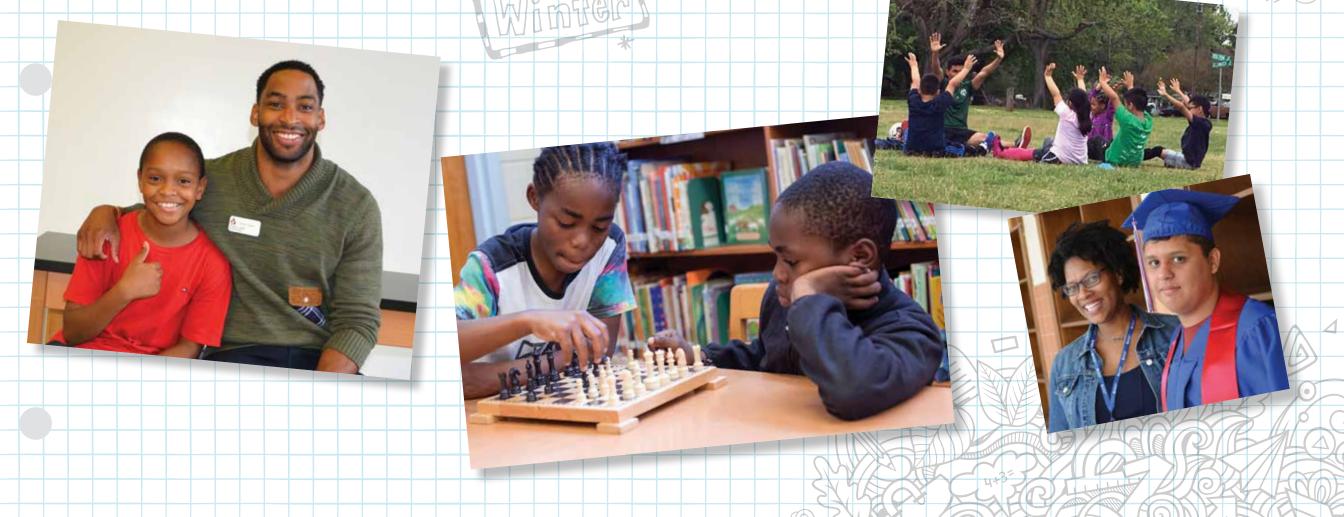
The Site Coordinator, together with students and family, identifies strengths and assets as well as needs and gaps to build a plan of support. Each student sets a unique goal to work toward during the school year.

By setting goals with individual students and the school as a whole, Site Coordinators are able to monitor progress and adjust support accordingly. If they find out the plan isn't working as well as it could, they bring the right people back to the drawing board to adjust and create a plan that does.

Spring: Student Outcomes

At the end of the school year, Site Coordinators measure school and student progress against their established goals. We also understand that building relationships and altering behaviors takes time. CIS targets improvement rates for students working through attendance, behavior and course performance challenges.

These outcomes show that Communities In Schools, both in Richmond and across the nation, increases graduation rates, decreases dropout rates and improves student attendance, leading to brighter futures for students.



School Sites

Richmond Public Schools

Elementary Schools

Bellevue

J.H. Blackwell

Broad Rock

George Washington Carver

Chimborazo

Fairfield Court

J.L. Francis

George Mason

Ginter Park

E.S.H. Greene

Miles Jones

Oak Grove

Overby Sheppard

Elizabeth Redd

G.H. Reid

J.E.B. Stuart

Swansboro

Westover Hills

Woodville

Middle Schools

Albert Hill

Binford

Lucille Brown

T.C. Boushall

Elkhardt-Thompson

T.H. Henderson

Martin Luther King, Jr.

High Schools

Armstrong

Huguenot

Thomas Jefferson

John Marshall

George Wythe

Performance Learning Centers

PLC North - Richmond Technical Center PLC South – George Wythe High School

Henrico County Public Schools

Highland Springs Elementary

Fairfield Middle

John Rolfe Middle

Wilder Middle

Highland Springs High

Henrico Performance Learning Center

Partners

The CIS Model depends on the commitment of partners to deliver the very best for students. Our thanks and recognition to all the people working in CIS partner organizations helping students reach their potential.

Foundation

Capital One

CARITAS

CarMax

CarPool Car Wash

Carverponics

Heart

Cedar Street

CelebrateRVA

Centura College

Chick-Fil-A

Child Fund

Children Inc.

ChildSavers

(CJW)

CITGO

Richmond

Tutoring (CHAT)

City of Richmond

City of Richmond:

Fire Department

Public Works

Coaches in the

Classroom

Collegiate 100

Commonwealth

of Virginia

Employment

Commission

Juvenile Justice

Community Ideas

Richmond

Social Services

Baptist Church

Caron

100 Black Men 2nd Presbyterian Church 31st Street Baptist Church 5th Street Baptist Church 7th Street Christian Church Alcin and The Royal Team All God's Children Camp Alpha Phi Alpha Fraternity (Beta Gamma Lambda) Altria Americorps AMP! Metro Richmond Anthem Anthem Healthkeepers Plus **Antioch Baptist Church** Art180 **Asbury United Methodist** Assisting Families of Inmates Astoria PALS Astoria Wives Club BB&T **BCWH Architecture** Bellemeade Civic Association **Bethany Christian** Church **Beulah Baptist Church** Big Brothers Big Sisters Bikram YOGA Richmond Bizport Blue Sky Fund Bon Air Baptist Church Bon Air Christian Church Bon Air Presbyterian Church **Bon Secours** Boy Scouts of America Boys and Girls Club of Metro Richmond **Broad Rock Baptist** Church **Broad Rock Library**

Brookland Park

Buz & Neds

Association

Cadence Theater

Buffalo Wild Wings

Inc. Richmond Chapter COSTCO Coventry Gardens Neighborhood Network **Crossover Ministries** Cub Scout Pack #799 **Cummins Atlantic** Capital City Lodge #107 **Dancing Classrooms** Davenport & Company Capital One African American Network Dee's Barber Shop Capital One Coding **Destined Male Mentor DLA Aviation and** Defense Supply Center Richmond **Dodson Properties/Atlas** Realty Group **Dominion Due Diligence** Cathedral of the Sacred Group **Dominion Energy Dominion Hola** Dress for Success Central Virginia Center Church RVA **Dudley's Beauty School Dunkin Donuts** Challenge Discovery East End #79 Order of the Eastern Stars Chickahominy YMCA Prince Hall Affiliations Child Care Resources Eastern Henrico **Business Association Ebenezer Baptist Church** Children's Hospital of Elks Lodge #45 **Emerging Young Leaders Emmanuel Worship** Chippenham Hospital Center **Epiphany** Christ Church Episcopal Ernst & Young Church Hill Activities and Estes Express Eta Phi Beta Sorority, Inc. Richmond Public Schools FACE (Family and Community Parks, Recreation and Engagement) **Community Facilities Faith Community Baptist** Faith Landmarks Family Dental **Health Department** Police Department **Family Dentist** Fan District Association Fan Women's Club Farm Fresh **Fathom Realty** Federal Highway Admin. Federal Reserve Bank of Richmond Department of Health Feed More Department of Labor Fifth Baptist Church **Finney Foundation** First Baptist Monument **Employees Association** First Baptist South

Community of Caring

Congregation Orami

Continental Societies.

Continental Links

compare.com

First Things First First Unitarian Universalist Focused Outreach Richmond Food Lion The Food Nook Fountain For Youth Foundation Fourth Baptist Fraiche on the Avenues Friends of Ginter Park Frontier Project **Full Circle Grief Center** Gamma Delta Chapter General Electric Genworth Ginter Park Baptist Church Ginter Park Presbyterian Girl Scouts of the USA Glen Allen High School Goals for Girls **Good Neighbor Community** Services **Good Shepherd Baptist** Goodwill of Centeral and Coastal Virginia **GRASP Gravel Hill Baptist** Greater Fulton Neighnorhood Resource Center (NRC) Greater Richmond Fit4Kids GroundworkRVA Hands on RVA Heart of America Henrico Education Foundation Henrico High School Hickory Hill Higher Achievement Highland Springs High School **Highland Springs United** Methodist Church Hindu Center of Virginia Hope Church Housing Families First Imani Christian Ministries lota Phi Lambda Sorority, Inc. Jahnke Road Baptist Jenkins Funeral Home Jesse Davis **JLARC** Johnson Inc. Jump Starz Junior Achievement of Central Virginia Junior League of Richmond Just Drew It KaBOOM! KaKv-Kollege and Kareer 4 Youth Keystone KICDRUM+ARTS Kroger Lashonda Dotson **Light Community Church** Literacy Lab Long and Foster REALTORS,

Man Up Initiative Manchester YMCA Mango Salon McDonald's McKesson Medical-Surgical Meg Medina Metropolitan African American Baptist Church MICAH Initiative Minds In Motion Moore Street Baptist Church Mount Olive Baptist Church Mount Tabor Baptist Church Mt. Calvary Baptist Church Mt. Carmel Baptist Church Mt. Gilead Full Gospel International Ministries Mt. Olive Baptist Church Muslim Women Coalition My Sisters Co. Book Club Nationwide New Life Outreach International Church (Toys for Hope) NextUp RVA Northside YMCA Northside Outreach Center Owens & Minor Partnerships for Families Peace Education Center **Pediatric Connection** Peter Paul Development Center **Podium Foundation** Poe's Pub Ramsey Memorial United Methodist Church RARE Academy Raymond Rams Foundation (VCU Basketball) Read to Them Relationship Foundation of Virginia ReNew Richmond Reveille United Methodist Reynolds Community College Richmond Ballet Richmond Commonwealth Attornev's Office **Richmond Community Church** Richmond Cycling Corps Richmond Education Association - Retired Richmond Flying Squirrels Richmond Hill Richmond Jewish Coalition for Literacy Richmond Peace Education Center Richmond Promise Neighborhood Richmond Public Schools Richmond Public Schools **Education Foundation** Richmond-Henrico Retired **Teaching Association** River City Church River City Rotary

River Road Presbyterian River Road United Methodist Robinson Theater Royall and Company RVA \$100 for 100 **RVA Futures** Salisbury Garden Club Sauer's Garden Science Museum of Virginia Second Baptist Church (Southside) Second Baptist Church (West End) **Sharon Baptist Church** Shoes That Fit Sixth Baptist Church Sixth Mount Zion Baptist **SMART Relationship Foundation** of Virginia Southside Church of the Nazarene **SPARC** SpeakGLAMHer **Speaking Spirit Ministries** Special Olympics Spinal Correction Center of Richmond Sports Backers St. Bridget School St. Bridget's Catholic Church St. Christopher's School St. Edwards Catholic Church St. Elizabeth's St. James Church St. John's Church St. Joseph's Villa St. Michael's Catholic Church St. Michael's Episcopal St. Paul's Episcopal Church St. Peter's Catholic Church St. Stephen's Episcopal Starbucks Steward School Stop Child Abuse Now SCAN SunTrust SunTrust Hispanic Network SunTrust Mortgage Swansboro Baptist Church Sweet Frog TGIFriday's The Life Church Theatre IV (Hugs & Kisses) Three Chopt Church of Christ TJ Viking Fund Trinity 44 Mason Lodge Trinity Lutheran **Trinity United Methodist** Trio VUU Talent Search Tuckahoe Presbyterian Ukrop's Threads **United Church** University of Richmond **Bonner Center for Civic** Engagement Partners in the Arts **UPS Freight**

Upsilon Chapter of Alpha Kappa Alpha Inc Urban Farmhouse US Department of Labor The Valentine Museum VCU Arts **Aspire** Community Engagement Dental **Health Sciences Diversity ExCELL** Forensic Science Forensic Science Club Police Department **Psychology Department** School of Nursing School of Social Work **VCU Health Systems** Verizon Wireless Victory Tabernacle Church Virginia Alliance for the Chesapeake Bay Virginia Bar Association Young Lawyers Division Virginia Credit Union Virginia Food Collaborative Virginia Health Center Virginia Heroes Virginia Hispanic Chamber of Commerce Virginia League of Planned Parenthood Virginia Lottery Virginia Mentoring Partnership Virginia Museum of Fine Arts Virginia State Police Virginia State University VUU School of Social Work VUU (The Royal Team) **VUU School of Social Work** Visual Arts Center Watch Dog Dads Wells Fargo **Westover Hills Merchants** Association West Richmond Breakfast Lions Club Westover Hills Neighborhood Association Westover Hills United Methodist Church WestRock **Westwood Baptist Church** Wilder Middle School PTA Williams Mullen Wolfpack, LLC Woodville Presbyterian Church YMCA of Greater Richmond Young Life Young Lives Youth Life **YWCA**

First Presbyterian Company Station: WCVE, PBS River Road Baptist Church Lutheran Church of Our Savior Cameron K. Gallagher Church 11 10

Grove Avenue Office

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Our many thanks to all the individuals, foundations, corporations and organizations that generously support Communities In Schools of Richmond. Your continued investment ensures that urban youth have the tools they need to engage at school and graduate with a diploma and a plan for the future.

Community Hero Gifts \$100,000 and Up

Altria Group City of Richmond Commonwealth of Virginia Henrico County NextUp Richmond Public Schools **Robins Foundation** The Community Foundation Serving Richmond & Central Virginia (TCF) United Way of Greater Richmond & Petersburg

School Sustainer

Gifts \$20,00-99,000 **Brookfield Foundation** Mrs. Rudolph H. Bunzl Capital One CarMax Foundation **Dominion Energy** Genworth Foundation Jackson Foundation Anthony and Susan Markel Fund of TCF Martin's Grocery Stores Memorial Foundation For Children Mary Morton Parsons

Foundation Beth and Dan Phipps

R.E.B. Foundation Andrea and William Reed

Richard S. Reynolds Foundation Bob and Anna Lou

Schaberg Fund at VNHC

Dawn and Stuart Siegel Wallace and Mary Grav Stettinius Family

Kelly and Kirk Tattersall Mr. and Mrs. Fred T. Tattersall

Marcia and Harry

Thalhimer James E. and Barbara B. Ukrop

WTR Fund of TCF

Student Advocate

Gifts \$5,000-19,999 Marland Bucker and Melody Barnes Marguerite Casey Foundation **David and Christine Cottrell Family Fund** of TCF Peter Diatelevi Donahue Family Foundation Estes Express Lines Farrell Family Charitable

Patricia and Gary Fenchuk William Goodwin Thomas Gottwald Bruce B. Gray Fund of TCF

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Mr. and Mrs. Lindsley LeGary Enrique Mayor-Mora

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NewMarket Foundation Owens & Minor

Patient First Mr. and Mrs. James A. Phipps

Powell Fund of TCF Mollie and James

Reinhart Richmond Association of

Realtors of TCF St. Stephen's Episcopal Church

Swedish Match TowneBank

Ukrop's Endowment Fund

Jayne and Bobby Ukrop Wassmer Family Fund Weinstein Properties Wells Fargo Foundation WestRock Foundation

Backpack Team Gifts \$1,000-4,999

Bank of America Charitable Foundation Karen Berson Diana and David Beran Jack Berry for Mayor

Campaign Ann and Roger Boeve Charles M. Caravati **Family Foundation**

Chamber RVA Communities In Schools of Virginia compare.com

Heidi Crapol Aggie and Richard Cullen Carol and Earl Dickinson **Doherty Family Fund of**

TCF Joni and Mark Dray Margarete and Siegfried Eckhaus Charitable Trust

Roger Ferguson First Tennessee Bank Freeman Family Fund of TCF

Helen and Rob Froehlich **Donald Garber** Thomas Garner William Garner

Kirsti and Matthew Goodwin Kunkel Family Foundation Fund of TCF

La Difference Loucks Family Foundation Main Street Realty **Barton Malow**

Robert Marchant Katherine and Steven Markel

Sue Ann Messmer Dena and Chris Moore

Catie Neimoller Brian Newman Remo Family Charitable

Fund of TCF Richmond Christmas Mother Fund

Matthew Rigby Gilbert M. Rosenthal Sledd Family Charitable

Fund of TCF St. Edward Catholic Church

Barbara J. Thalhimer & William B. Thalhimer. Jr. Family Fund of TCF Alice and Richard

Tilghman Nicole and Jeff Ukrop Community Fund Katie and Ted Ukrop Union Bank & Trust Valentine Family Fund Anne Marie Whittemore **Brian White**

Spencer Williamson Amy and Steve Williams Jack Woodfin Michael Woodard

ABC's Club

Gifts Up to \$999 Danny Avula Sally Bagley Sharon Barcalow John Barr BCWH Inc.

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Brockenbrough Family Fund of TCF Mollie Brooks Shamana Burnett Tina Butler-Cason

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Scott Garka Garrett Foundaton Kelley Gerow Kym Grinnage Mary and Vaughn Groves

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Derek Lewis

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Johnathan Mavo Demetrius McBride Tatiana Mercado

Maggie L. Walker Governor's School Foundation

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Gilbert

Katharine C. Reef Chrisana Reveley Sally and Dario Ribeiro Malcolm Ritsch William L. Roberts, Jr.

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Buford Scott Laurie Shadders Mary Jo Sheeley

Keshia Scott

Sherman Family Fund of TCF

Sixth Mount Zion Baptist Church Laura Skarie

William Skeen Wendy Sprout Strategic Staffing Solutions

Elaine Summerfield Jill Swinger Sandra Treadway United Way of Roanoke

Valley US Raceworks, LLC United Way of Greater

Atlanta UWNCA Margaret and E. Massie

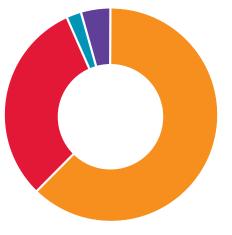
Valentine, Jr. Mark Van Wormer

Virginia Credit Union John Votta Scott Warren

Elizabeth B. Weiss Georgia and Daniel Williams

Courtney and Zach Winters Mark Van Wormer Jonathan Zur

2017 Revenue



O Direct Public Support 2,276,763 O Local and State Funding 1.093.726 United Way 100,000 150,605

O In-Kind Support **Total Revenue**

Program Services

Management and General Fundraising

2017 Expenses

2,945,481 226,555 178,442

Total Expenses

3,350,478

Review CIS of Richmond 2017 audited financials at www.giverichmond.org



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