

2021 Report Card

During this extraordinary year, Communities In Schools of Richmond (CIS) employed a Ready to Learn strategy, working toward a community environment where students and families could rely on our network to access the tools needed to be present virtually for school each day. The CIS model offers three tiers of support to schools, families, and individual students:

Tier 1: Basic Needs and Enrichment for whole school populations

Tier 2: virtual Group Work for students with common needs

Tier 3: virtual and in-person One-to-One Interventions

In 2021, CIS served 21,236 youth enrolled in 39 virtual school environments through Tier 1 services, with 1,947 students – 9% of the total student population – engaged in Tier 2 and 3 Integrated Student Supports (ISS). Because of the nature of virtual school, school-wide Tier 1 activities focused on family emergency response:

• Responses to tech support needs: 8,920

• Families receiving ongoing basic needs: 7,305

• Referrals to outside agencies: 3,362

• Porch visits: 5,924

• Distribution of over \$200,000 in emergency funds to families

All CIS students set goals for both virtual attendance and social and emotional learning (SEL). Students struggled all year with anxiety, loss, lack of expression, grief, frustration, and isolation. The CIS team relied heavily on SEL training to reduce the impacts of secondary trauma and build resiliency under unrelenting stress. As the school year wrapped, CIS reported the following outcomes:

62% of CIS students met virtual ATTENDANCE goals

61% of CIS students met SOCIAL and EMOTIONAL well-being goals

115 Seniors (100% of the CIS caseload) GRADUATED



Letter from President and CEO

Dear CIS of Richmond Friends and Advocates:

We are back! While we can point to a lot of quality and critical work accomplished in the 2021 school year, there is nothing like being back in school and engaging with students every day.

In a normal year, the Integrated Student Support model (ISS) is a school-based approach to promoting students' academic success by securing and coordinating supports that target non-academic barriers to achievement. When 'school-based' became virtual, the approach needed to look a little different.

As the 2021 school year kicked-off, Richmond Public Schools (RPS) asked Communities In Schools of Richmond (CIS) to come alongside school teams to deliver wrap around support in virtual and community settings while schools remained closed for the entirety of the school year. Through the CARES Act, CIS expanded to include three new school sites and doubled capacity at designated K-12 schools. These 47 site coordinators built relationships with students and staff, uncovered challenges related to virtual learning and pandemic specific realities that included behavioral supports, technology, physical and mental wellness, and basic needs.

At the same time in Henrico County, the CIS team engaged with four East End school sites through both virtual and in-person learning as the schools reopened

to smaller populations of students wanting to return to classrooms. The site teams straddled school and community learning to support the needs of students and families throughout the year.

Our model in this environment relied heavily on the ability to deliver Tier 1 services across the network of CIS schools as many students and families experienced extreme financial and mental hardship due to the pandemic. Virtual support paired with home visits and neighborhood canvasing helped kids stay connected.

A big thanks to the CIS Team and so many of you for continuing to engage – through financial support, supplies donations, social media check-ins, volunteering when possible (and critical), and leaning in to learn the needs of students and families. We are glad to be back in school to face the challenges of re-engagement and we are glad to have you alongside Communities In Schools of Richmond.

Harold Fitrer, Ed. D.
President and CEO

Ready to Learn—Parents are Partners!

Promoting the school-to-home partnership became more important than ever during the 2021 school year. Parents engaged in K-12 education in profoundly new ways and redefined their roles as a part of the school team. CIS traditionally occupies a unique spot in the home-to-school relationship, often acting as a liaison for parents learning to navigate public school systems. During the virtual school year, CIS continued the work of building partnerships with both students and parents to keep kids on track. Here's a few of our 2021 Parent Basics:

Engage Parents Whenever Possible: Through porch visits, postcards, text messages, phone calls, and online, CIS Site Coordinators identified and responded to the needs of families – sometimes to deliver a specific service or to just listen or troubleshoot a concern. In 2022, we'll maintain many of these practices of engagement.

Communicate School Events, Information, and Policy: During the shift to virtual learning, CIS Parent Facebook groups became critical tools for engaging families as well as platforms for families to help and support each other.

Help Families Support Classwork Expectations:

Empowering parents to interpret assignments was critical and remains essential as we return to school. Parents can model the importance of seeking and getting help.

Ensure Students Arrive at School Ready to Learn:

Share messaging with parents that either in school or online, kids who sleep 10 hours a night and eat a good breakfast have more energy and do better in school. Strong school attendance and being ready to learn are strong predictors of school success.

Support Organizational Skills and Study Skills:

Simple to-do lists help young students prioritize and get things done. Encouraging this habit is an early step toward building a personal organization system and embedding study skills as students get older.

Take Time to Talk About School: Encourage parents to make time to talk with students every day, so kids know that what goes on at school is important to adults. Asking questions beyond yes or no answers shows kids that adults are interested in their academic lives.



Kids Reflections on Virtual School

What was the year of virtual school actually like for you?

I actually enjoyed virtual school. I did well and liked having the flexibility to do what I wanted.

- Katrina, 11th Grade

I didn't really know anybody because I was in a new school.

- Sanah, 6th Grade

It was hard because it was a lot going on since my mom got sick, and I didn't really put my focus on school. I was just focused on my mother, and I barely attended school.

- Al'Janae, 8th Grade

We NEVER got to go to recess and that made me mad.

I slept a lot but still did my work.

- Marta, 12th Grade

It was okay but it was hard sometimes because I had many different people come to teach me and my classmates.

- Diamond, 6th Grade

It was difficult because I was getting distracted by my brother. We were both downstairs at the table for school on computers.

- Parris, 3rd Grade

I had good grades most of the year, but it wasn't a really good year for me.

- Kevondra, 11th Grade

I liked that I still had the same teacher as the year before.

- Vickie, 4th Grade

It was kinda hard for me because
I struggled with understanding my
work. I liked virtual when it came to
focusing and not having any
distractions. But I wasn't motivated to
do anything because I was just at home.

- JaNyla, 8th Grade

Log in, log off, as soon as I wake up. I had to click click click on all the websites.

- Jamya, 3rd Grade

Virtual school took a lot of pressure and anxiety off my shoulders but it was so hard to make friends. At times I felt left out, but it was okay.

- Zinya, 10th Grade

I felt happy about virtual school. I thought it was fun and I didn't have to leave my house.

My mom made me eggs every time I logged into class!

- Jeremiah, 2nd Grade

My mom wasn't always at home with me which also caused me to be off task at times.

- Oziah, 4th Grade



Kids Reflections on Being Back in School

How does it feel to be back in school this year?

It feels good to be back in school this year! I'm happy to be back in the classroom learning. Happy to be able to have hot lunch. I'm also happy to be able to be back in my girls group!

- Aalivah, 4th grade

It feels good to be back with my friends but I don't like the crowded hallways.

- Daya, 6th grade

It's a little easier, but I do feel uncomfortable at times.

- Jamiya, 7th grade



I like it and I've gotten used to the routine of being in school and it's actually fun. And I've finally gotten to experience what's it's like to be in the real middle school for the first time.

- Leah, 7th grade

It feels good to be back with my friends but I don't like the crowded hallways.

- Daya, 6th grade

REALLY FUN. On the first day of school, I was feeling really shy but I saw friends and got hugs.

- Faith, 1st grade

We're doing lots of fun stuff in 5th grade like science experiments, but sometimes it feels like I'm behind, like I missed a lot from 3rd grade and it makes it hard for me.

- Savannah, 5th grade

It feels weird and like I'm out of touch with people and things.

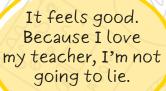


It feels okay. I don't really talk to anybody.

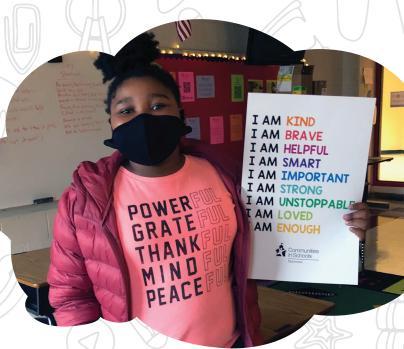
- Chaniya, 8th grade

It feels weird. It doesn't feel like it did when I was going to school before the pandemic, I feel like we're walking on egg shells which reduces the amount of fun we should be having while learning or even doing extracurricular activities.

- Zinya, 10th grade



- Kalayja, 3rd grade



It feels good to not be stuck in the house 24/7.

- Diamond, 11th grade

I do enjoy seeing my friends and I really like recess as well. I am glad to be back but I liked virtual school in a lot of ways!

- Christian, 4th grade

It feels good but also bad. Because it's too many fights and now we don't have any more recess because people keep getting in fights and messing up the bathrooms.

- Jemiya, 5th grade

I watched parents gain confidence in touching a computer for the first time. Their pride swelled at the tech savviness of their kids. The kids puffed-up with importance as they became guides to a new world of knowledge.

- Amanda Ketterlinus, CIS Engagement Coordinator

2021 CIS COVID Calendar at Reid Elementary School:

August:

- Call each kindergarten and first grade family. Listen.
- Canvas neighborhoods with information on virtual school and new zoning.
- · Help distribute Tablets and Chrome Books.

September:

- Develop a catalogue of English and Spanish videos for Google Classroom and Facebook addressing widespread problems like How to Log-In, Managing Technology, Creating an Efficient and Friendly Workspace.
- Post, post, post!
- Log hours and hours on phone and video calls helping with technology issues.

October:

- Create more videos with school updates and technology how-tos.
- Begin Google Classroom pop-ins.
- Start virtual lunch buddies and mindful activities to relieve stress.
- Set benchmarks for attendance goals.
- Administer Social-Emotional pre-tests for all CIS students.

November:

- Check in with parents.
- Family Night drive-through event.
- Deliver supplies including basic needs and desks.

December:

- Support teachers! 183 students made videos to shout out and lift up their teachers – kids identified all the specific things teachers were doing to encourage and teach.
- Create and post monthly calendars with school and district information.

January:

 Shift to recurring levels of support with regularly scheduled student group work, classroom support, and parent engagement.

Feb- May:

• Encourage. Call. Log-on. Post. Visit. Assess. Respond. Breathe. Repeat.

June:

Celebrate! and prepare to return, ready to learn...

Ready to Learn: Look, Listen, Link

School closures proved that the relationships between site coordinators and families are lifesavers, especially in times of crisis. Our site coordinators became front-line workers, distributing food and clothing, finding ways to have critical in-person check-ins while socially distanced, conducting family needs assessments, helping households navigate technology, housing systems, health care systems, and addressing stress and trauma.

For high school students the challenges of 2021 were severe – teen homelessness, psychiatric referrals, hospitalizations, racial issues, and community violence. Many students needed to find ways to cope without the safety net that schools typically offer students every day. In addition to helping students graduate, a significant amount of the work of CIS High School Site Coordinators shifted to securing the most basic needs including housing and food.

This suspended state of trauma required after-hours intervention and a sustained high level of response from all the High School team as psychological first responders.

What does **Psychological First Aid** look like? It is a practice put in place in disaster response but the tenets are transferable for teens experiencing recurring trauma. At Communities In Schools of Richmond it looked like:

- 1. Comforting students in distress and helping them feel safe and calm
- 2. Assessing student and family needs and concerns
- 3. Protecting students from further harm
- 4. Providing emotional support
- 5. Offering hope

The hope came in the form of high school graduation, with 115 CIS Seniors graduating with a diploma and a plan for their future.



School Sites

Richmond Public Schools

Elementary Schools Bellevue Blackwell

Broad Rock Cardinal

Carver

Chimborazo **Fairfield Court**

Henry Marsh

Ginter Park

Miles Jones Oak Grove

Obama

Overby Sheppard

Redd Reid

Southampton

Westover Hills Woodville

Middle Schools

Albert Hill Binford

Lucille Brown Boushall

Henderson

Martin Luther King, Jr.

River City

High Schools Franklin Military Huguenot

Thomas Jefferson John Marshall

George Wythe

PLC – Richmond Technical Center

Henrico County Public Schools

Elko Middle Highland Springs High

Partners

The CIS Model of Integrated Student Support (ISS) depends on the commitment of partners to deliver the very best for students. In a virtual environment, partners found creative and generous ways to connect and reach out to students and we are deeply grateful. Thanks to everyone working in CIS partner organizations and to everyone sidelined by the pandemic who sent encouragement regularly.

Brookland Park

Foundation

Association

Church of God

Center Church

Chanel's Cookies

and Crumbs

Gill Family

Chick-Fil-A

Child Fund

Children, Inc.

ChildSavers

CITGO

of Richmond

Tutoring (CHAT)

and Recreation

City of Richmond

Building

Color & Culture

Community 50/50

Cookies & Crust

Cornerstone

BSWC

Burger King

Capital One

CARITAS

CARON

1004100 2nd and Charles 2nd Presbyterian Church 31st Street Baptist Church 6 Pic 7th Street Christian Church All Souls Episcopal Church Alpha Comics and Games Alpha Gamma Chapter of Kappa Alpha Psi Fraternity (VUU) Alpha Phi Alpha Fraternity Angel Tree Anna Julia Cooper **Episcopal School** Armstrong Center for Empowerment (ACE) Armstrong Leadership Program (ALP) Art 180 **Asbury United** Methodist Church AWFG, Corp BareSoul Yoga Battery Park Christian Church Beaver Booster PTA Beta Epsilon Chapter of Delta Sigma Theta Sorority VUU Bethany Christian Church **Betty Strothers** Big Brothers Big Sisters Black Men Read Blessings in a Backpack Blue Sky Fund **Bob and Martha Proutt Bob Argabright** Bon Air Baptist Church Bon Air Christian Church Box Tops for Education Boys and Girls Club Metro Richmond **Breast Cancer Foundation** of Virginia Brewer's Cafe

Bridging RVA

Broad Rock Baptist

Dominion Energy Dudley's Beauty Center East End Mason Lodge-233 Eastern Henrico FISH, Inc. Area Association **Emmanuel Episcopal** Church Epiphany Cameron K. Gallagher Erie Insurance -Richmond Branch Capital Caring Health Essence of Worship Capital City Lodge #107 (Virginia Union University) EY College Map **Faith Community** Baptist Church Carytown Merchants Fan District Association FeedMore Cassandra Crawley Fifth Street Baptist Cathedral of Sacred Heart Cedar Street Baptist First Baptist Church Decatur First Baptist Church Celebration Church Monument First Baptist of South Challenge Discovery Richmond First Presbyterian Church First Unitarian Universalist Charles and Wanda **Fitness Warriors** Charmettes (Richmond Friends of Ginter Park Metropolitan Chapter) Gallagher Foundation Gamma Chapter of Alpha Phi Alpha Fraternity Inc (Virginia Union University) Children's Museum Ginter Park Baptist Church Ginter Park Garden Club Girl Scouts Christ Church Episcopal Girls for A Change Church Hill Activities and Girls on the Run Good Shepherd Baptist Church Department of Parks Goodwill Goodwill Job Center City of Richmond Office GRASP of Community Wealth Greater Richmond Church of Christ Coaches in the Classroom Greater Richmond Fit4Kids Greater Richmond SCAN Community of Caring - RPS **GSK Consumer Healthcare** HANDUP Resource Center Hill and River Collections Community Farm Holy Rosary Catholic

Church

CoStar

Coventry Connect

Davenport & Company

Department of Housing

Departnent of Juvenile

& Urban Development

Crenius US/UK

Dallas Dance

Justice

Devine Cuts

Humans for Good Hygienists for Humanity Identity House Juice Life RVA Junior Achievement Junior League of Richmond Kiwanis Koinonia Independent Methodist Church Kroger Little Hands Virginia Long & Foster Realtors Long & Foster Realtors Grove Avenue Long & Foster Realtors Strawberry Street Lota Phi Lambda Love Center of Unity Full Gospel Church Lowes (Sheila Lane) **Lumber Liquidators** Mango Salon McDonald's McKesson Mercy Mall Metro Richmond Partnership of Churches Metropolitan African American Baptist Church MICAH Initiative Milk & Cookies Mini Price Storage Moore Street Baptist Church Mount Carmel **Baptist Church** Mount Olive Baptist Church, Bells Road Mount Tabor Baptist Church Mr. Spragg Mt. Nebo Baptist Church Mt. Olivet Baptist Church Mutual Aid Distribution RVA NAMI/Youth MOVE Virginia New Bridge Baptist Church New Life Outreach International Church (Toys for Hope) Newness of Life Ministries NextUp RVA Nibble Nook (Food Pantry) Northside Outreach Center Office of Councilwoman Ellen Robertson Owens & Minor Paint Me Perfect, LLC Peaches & Sourcream Children's Foundation Peter Paul Development Center Planned Parenthood **Podium Foundation**

Positive Reflections -

Publix Super Market at

White Oak Village

R&R Food Distribution

SPEAKLIFE!

Ramsev Memorial United Methodist Church Reaching Beyond the Walls, RVA Real G.I.R.L.Z. Renew Richmond Reveille United Methodist Church Rhema Word Ministries Richmond Alumnae Chapter of Delta Sigma Theta Sorority Richmond Baptist Association Richmond Behavioral Health Authority Richmond Chapter of Continental Societies Richmond Children's Hospital Richmond Community Church Richmond Flying Squirrels Richmond Jewish Coalition Richmond Police Department Richmond Police Department -2nd Precinct Richmond Presbyterian Korean Church Richmond Public Library North Ave. Richmond Public Schools Ricky Johnson Foundation River Road Baptist Church River Road Presbyterian Church River Road United Methodist Church **Rob Saunders** Robinson Theatre Rock Spring Baptist Church **RRHA RUTH Foundation RVA Future Center RVA Pediatric Dentistry** Sauer's Garden Association SCAN Science Museum of Virginia Second Baptist Church Southside Shoes That Fit

St. Elizabeth's

Catholic Church

St. John's Church

of God In Christ

St. Mark Church

St. James Baptist Church

Succor SunTrust T-Mobile Thrive Coffee Tuckahoe **UPS Freight** Side by Side Sixth Mount Zion Baptist Church Sky Zone St. Andrew's United Methodist Church St. Bridget Catholic Church St. Bridget School St. Edward Catholic Church

St. Paul's Episcopal Church St. Peter Catholic Church St. Philip's Episcopal Church VCU Chemistry Service St. Stephen's Episcopal Successful Family Services Surge Adventure Park Svlvia's Sisters Temple of Judah Ministries The Fresh Anointing Cathedral The Life Church RVA The Market @ 25th The Metro Richmond Partnership of Churches The Museum District The Richmond Chapter of Chums, Inc The Richmond Rotary Club TJ Viking Fund Too Smart 2 Start Trinity Lutheran Church Trinity United Methodist Church Presbyterian Church Ukrop's Threads United Church US Department of Labor VA Bar Assoc, Young Lawvers Division VA Barber School VA League of Planned Parenthood

WCVE

· Downtown YMCA

Northside YMCA

Zay and Shay Edgeston

Y Achievers

Young Life

Young Lives

· Chickahominy YMCA

Church

VCU

VA Retirement System Martha Estes Grover Foundation Herndon Foundation Learning Class Jackson Foundation VCU ExCELL Memorial Foundation For Children VCU Forensics Pauley Family VCU Globe Foundation of CF VCU Health Hub @ 25th REB Fund of CF VCU Health SHINE Team Reveille United VCU's Developing Methodist Church Men of Color Richmond Association Virginia Credit Union of REALTORS Virginia Reparatory Theater Bob & Anna Lou Schaberg Visual Arts Center Foundation of Richmond Mr. and Mrs. W. Gray VSU, Department Stettinius of Social Work Mr. and Mrs. Fred Tattersall Virginia Union University Kirk and Kelly Tattersall Wanda Cooper Barbara and James Ukrop Wave Church Walmart Wells Fargo Westover Hills **Student Advocate** Methodist Church Westover Hills Gifts \$5,000-19,999 Neighborhood Atwell Foundation Association Ellen and Orran Brown Westwood Baptist Church Melody Barnes and Woodville Presbyterian Marland Buckner Church Maguerite Casev Foundation YMCA Childcare Peter Diatelevi YMCA of Greater Richmond

Giving

Our thanks to all the individuals. foundations, corporations and organizations that generously support Communities In Schools of Richmond. Your continued investment ensures that urban youth have the tools they need to engage at school and graduate with a diploma and a plan for the future.

Community Hero Gifts \$100,000 Up

Altria Group City of Richmond Henrico County Public Schools Richmond Public Schools

Robins Foundation RPS CARES Act

School Sustainer Gifts \$20,000-99,000

Audacious Foundation Bank of America **Brookfield Foundation** Capital One CarMax Foundation community foundation for greater Richmond **Dominion Energy**

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West Rock **Backpack Team** Gifts \$1,000-4,999

Weinstein Properties

Wassmer

Anonymous Margaret and Al Broaddus

Fairfield Middle

John Rolfe Middle Wilder Middle

10

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Gifts up to \$999

Hampton

Paul Edelman

Deborah Epps

Brandy Ewell

Catherine Estevez

Anselmo Feliciano

Emily Finestone

Krystal Fisher

Harold Fitrer

Geraldine Ferguson

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Kelly Gerow Carla Gibson Martin and Patricia Giles Fund of CF Phenie Golatt

Matt Fitzgerald

Diane Flannery

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Goode Enterprises LLC David Gray Vann Graves Amanda Graziano Sekani Grant

Chrissy and Lee Gregory Chelsey Hall Andrew Hall Molly Hamburger

Terrell and Elliott Harrigan Caroline Hardy Sara Haubrock Pat Heaney Gail and Bill Hefty Sarah Hegamyer Michael Herring

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Thompson Lauren Thorup Travelers

Tuckahoe Presbyterian Elizabeth Tyler United Way of South

Hampton Roads Deborah Valentine Linda VanTuyle Dearsley Vernon Diego Vizcaino John Votta

Annette Cousins

Finances

2021 Revenue



O Direct Public Support O Local and State Funding

United Way

Total Operating Revenue 4,590,872 Capital Campaign Revenue 466.100

2021 Expenses



Program Services

Management and General 308.416 Fundraising 174,261

Total Expenses

3,622,430

3,139,753

Review full CIS 2020 audited financials at www.quidestar.org



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2,901,533

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